



Whale®

Shower Drain Pump

End User Care Guide



whalepumps.com

Shower Drain Pump **Care Guide**

Pump operation

When the shower is turned on, the pump will operate automatically. It will start with a quick cleaning cycle for a few seconds, then continue at a lower speed in order to keep any gulley noise to a minimum.

Purge cycle (optional on Digital Smoothflow and Dry-Deck)

When the shower is turned off, after 15 minutes the pump will switch on again for around 30 seconds at a slow speed. This is to remove water that has collected in the gulley area.

The Whale Shower Pump Drain System is designed to be **maintenance free...** but to avoid potential problems please observe the following:

- Keep gulley cap on (if fitted) during normal use to prevent debris from potentially blocking pipe-work. If water does build up in the gulley area, lift off the cap and remove any debris that might have collected.
- **Do not use** concentrated drain cleaners such as bleach, Jeyes Drain Cleaner, One Shot, gels or crystals. These may affect rubber parts used in the plumbing system.
- Soap and skin care products can build up in the pipework over time. To prevent this, periodically run hot water from the shower for a few minutes to flush through the pipe-work.

If problems do occur, you or your installer may call the

Whale Helpline: 0845 0694 253

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